



Full partnership meeting

Wednesday 26th September 2018, 2pm – 4pm

Hilton Community Centre

Oldtown Road, Inverness, IV2 4HT

AGENDA

1. Welcome and apologies
2. Note of the meeting 13 June 2018
3. **Progress updates – Plan development**
 - (i) Children's plan – Karen Ralston
 - (ii) Adult's plan – Gavin Sell
 - (iii) Merkinch Locality/CLD plan – Chief Inspector Colin Gough
 - (iv) Hilton Locality/CLD plan – Gordon Morrison
4. **Year of Young People 2018**
5. **AOCB**

Date of next meeting: 28 November 2018, 4 – 6pm

INVERNESS COMMUNITY PARTNERSHIP (ICP)

Full Partnership Meeting

ACTION & AGREEMENT NOTE FROM THE MEETING HELD ON: WEDNESDAY 13th JUNE 2018 AT 19:00pm IN THE MERKINCH COMMUNITY CENTRE, CORONATION PARK, INVERNESS, IV3 8AD.

PRESENT: Cllr Graham Ross (THC), David Haas (THC), June Macleod (Signpost), Rachael Hatfield (HLH), Anne Sutherland (Merkinch Partnership), Cllr Janet Campbell (THC), Karen Ralston (THC), Cllr Bet McAllister, Cathy Steer (NHS), Linda Birnie (Birchwood Highland), Clare Daly (HIMRA), Isobel Grigor (Calman Trust), Stephen Reid (Mikeysline: The Hive Project), Roisin Connelly (Connecting Carers), Lindsay Linning (RASASH), Amy Mullen (FitKidz), Susan Smith (Highland Hospice), Kate MacLennan (Tenant Participation Officer), Joan Sutherland (Tenant Participation Officer), Caroline Cooper (Families Outside), Alex Platt (South Kessock Residents Association), Mandy Macleaman (Tenant Participation Officer), Joanne McCoy (LGOWIT), Roy Anderson (LGOWIT), Brian Mackenzie (Crown & City Centre Community Council), Cllr Bill Boyd (THC), Cllr Alex Graham (THC), Gordon Morrison (SFRS), Lynn Baurmeister (HLH), Adam Palmer (NHS), Gavin Sell (NHS), Colin Gough (Police Scotland), Neil Macleod (Shirlie Project).

APOLOGIES: Cllr Isabelle MacKenzie (THC), Julie Cromarty (Hitrans), Jaci Douglas (CALA), Elaine Fetherston (IWA), Emma Tayler (THC), Rebecca Wallace (Befrienders Highland)

IN ATTENDANCE: Amanda Gilham (THC – Clerical).

ITEM	SUBJECT	ACTION AGREED	LEAD
1.	Welcome and Apologies	Cllr Graham Ross welcomed everyone to the meeting and thanked the staff of the Merkinch Community Centre for their hospitality. He also wished to record his gratitude to Jaci Douglas for chairing the last meeting on his behalf. Apologies were noted as above.	
2.	Note of the meeting from 7 March 2018	The note of the meeting from 7 th March 2018 was confirmed as accurate with no amendments required.	

<p>3.</p>	<p>Progress updates – Plan development i) Children’s Plan – Karen Ralston</p>	<p>Update provided from Karen Ralston as follows:</p> <ul style="list-style-type: none"> • Wendy Allman held a meeting recently for the Children’s Plan sub-group. The plan is based on getting the views of different age groups and lots of work continues within schools, High Life Highland and youth groups. • Part of the Improvement Priorities are trying to involve the old and young people together and making sure that their voices are heard. They are looking to plan some work/events with the Youth Parliament and Youth Forums. • There are plans to gather the information from consultations and these will be marked as actions in the plan to follow through. • The main priorities are addressing poverty and inequalities, health and access to outdoors. This will also involve advising people of the benefits of food banks, Early Start vouchers and the Holiday Hunger agenda. • Another discussion that is ongoing is in relation to looking at local young people that leave school mid-year as they are less likely to engage with the good services available to support them with training (etc). They will be looking at ways to try and keep in touch with them. <p>Rachael Hatfield from HLH commented that as well as looking at those in school or college, they are looking to involve those in care or experienced young carers as these people have the most invaluable sights to life locally. There was a city wide consultation that went out recently and the information will be broken up into the associated school groups. This will be sent to the Highland Council, partners and also the young people to ensure the information is actually correct.</p>	<p>KRWA RH</p>
<p>ii) Adults Plan – Gavin Sell</p>	<p>Update provided from Gavin Sell as follows:</p> <ul style="list-style-type: none"> • The plan is made up of 5 areas for action: transport, housing, digital infrastructure, expectations of the public sector and better awareness of what’s out there. • Over the last few months, the majority of the activity has been around housing as there has been a slight disconnect between the NHS and Highland Council. There has been a few meetings looking at plans for housing developments in Inverness and how it links in with the Social Care Sector and creating a joined-up approach. 		

		<ul style="list-style-type: none"> • GS and June Macleod have been looking at doing things around the city and bringing in the community and 3rd sector organisations, so people become aware of the support available when they are in need of help. • The other actions will be picked up in the next 3 months, starting with Transport. They will also be looking at putting this in a simple and readable format. 	GS
	<p>iii) Merkinch Locality/ CLD Plan – Chief Inspector Colin Gough</p>	<p>Update provided from Colin Gough as follows:</p> <ul style="list-style-type: none"> • The reason for selecting Merkinch as the first area to tackle was because although it has some tremendous assets and is achieving great things as a community, it is one of the areas with the greatest amount of deprivation and inequality. • This was not easy at times and there has been some lessons learnt in terms of the process used which can be followed during the next Locality Plan. • Some of the areas that scored the lowest from a Place Standards survey that was completed were work and local economy & care and maintenance. • The aim is to distil the plan into a lesser document and keep the language simple for the community. • The aim will now be to start delivering the actions and see the outcomes of that. <p>Cllr Bet McAllister commented that she thought the questions asked in the survey were very difficult for people to understand as she went round doors and these were the comments that were received. CG advised that these were part of the lessons learned but the Place Standard is a National Standard so it important to not change it too much but people do need to understand what they are answering.</p> <p>Mandy Macleman (Tenant Participation Officer) advised that about 6 weeks ago, she contacted about 200 residents of an area in South Kessock asking them to join a walk-about called "Rate Your Estate" and discuss the things that concerned them the most. She had 15 people who accepted the offer and it was Care and Maintenance that came out on top. She advised that it would be good to work with the Partnership in the future more.</p>	CG
			MM/CG

<p>4.</p>	<p>“It’s good to know” – Voluntary sector adult services “showcase”</p>	<p>High Life Highland Adult Services: High Life Highland Adult Services help people to get the qualifications that they might not have been able to achieve in school. They can help people complete basic SQA models, cooking lessons and things that promote self-confidence.</p> <p>RASASH (Rape & Sexual Abuse Service Highland): RASASH provide free, confidential, emotional support, information and advocacy for survivors of sexual violence and abuse aged 13+. It also provides support for non-abusing partners, family and friends of survivors. They work using a trauma-informed, person-centred approach and aim to provide a safe welcoming, and accessible service from the centre in Inverness.</p> <p>Mikeysline The Hive Project: Mikeysline operates an out of hours crisis drop-in centre at 19 Academy Street, Inverness. It opens on Sunday, Monday, Wednesday and Thursday from 6pm-10pm, and Friday, Saturday from, 6pm-11pm. This ambitious local initiative provides a place of safety, understanding, listening to those in despair. The Hive aims to reduce social isolation for vulnerable people and can help them maintain their mental health on an ongoing basis.</p> <p>Families Outside: Families Outside delivers direct support to families affected by imprisonment to fill all the gaps in provision. They ensure that families have increased awareness about the criminal justice process; improved access to practical support and increased ability to cope. They support families face to face, by telephone and support through liaison or contact with other agencies.</p> <p>The Shirлие Project: The Shirлие Project is a supported Employment Agency based in the Highlands who are experienced at helping people get back into the job market. They are committed to providing a professional service to people of all ages who have been out of work due to a variety of reasons and who are keen to make changes in their lives.</p> <p>Birchwood Highland: Birchwood Highland is a charity and not for profit organisation</p>
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which supports vulnerable people to lead rewarding, fulfilling lives. A unique and progressive organisation, that works to the Recovery model to support people in their local communities across Highland, in their own homes, or in the 24 hour residential recovery centre in Inverness.

HIMRA (Highland Migrant & Refugee Advocacy): HIMRA promotes migrant and refugee empowerment through peer support and advocacy, with the aim of fostering social inclusion and community connectedness. They have safe spaces in Highland for people to drop into and allow people to make friends whilst receiving support and signposting to other services.

LGOWIT: LGOWIT stands for Lets Get On With It Together. It is managed by a partnership of public, private and 3rd sector (voluntary) organisations and is hosted by the Highland Third Sector Interface. It has been active for the past 5 years, promoting and supporting the vision of self-management of health for those living with long term conditions. This encourages and supports individuals to take greater responsibility for their own health and wellbeing.

FITkidz: FITkidz Academy is a dynamic social business founded on the principle of educating children in fitness, nutrition and well-being through a fun and inspirational creative arts-based programme. FITkidz stands for Fitness, Imagination, Trust, Kindness, Inspiration, Determination and Zest.

Calman Trust: Calman Trust works with young people to discover their futures. It is a young people's service based in the Scottish Highlands which helps people build confidence, skills and experience to live more independently and hold down a job or place in college. Training opportunities are provided in Inverness and Invergordon.

Highland Hospice Befriending Service: Highland Hospice Helping Hands Service is being rolled out throughout the Highlands. Although the volunteer befrienders do not offer clinical or personal care they can make a big difference to the general welfare of the people they support. They provide social and practical support to all individuals in

		<p>need regardless of their diagnosis.</p> <p>Connecting Carers: Connecting Carers work with unpaid carers every day and have learned a great deal from them. They use this knowledge, and their position as the Highland Carer Centre, to ensure that unpaid carers in Highland are not caring alone, that they are acknowledged and supported and that they have access to the information they need to enable them to carry out their caring role.</p>	
5.	<p>AOCB Followed by; Voluntary Sector adult services “market place”</p>	<p>Alex Platt from South Kessock Residents Association advised that there is Community Fun Day being held on the 8th of July in South Kessock and anyone from any organisation is welcome to attend to promote their information. More details can be found of the Facebook page for SKRA.</p> <p>No further items discussed.</p>	
6.	<p>Date of next meeting</p>	<p>The group were given the opportunity to browse the “Market Place” stalls until 9.30pm. 26 September 2018, 2-4pm, Hilton Community Centre, Inverness.</p>	