## INVERNESS COMMUNITY PARTNERSHIP (ICP) <u>Full Partnership Meeting</u>

## ACTION & AGREEMENT NOTE FROM THE MEETING HELD ON: WEDNESDAY 13<sup>th</sup> DECEMBER 2017 AT 17:30pm IN THE HILTON COMMUNITY CENTRE, INVERNESS.

PRESENT: Cllr Graham Ross (THC), Cllr Ron MacWilliam (THC), David Haas (THC), June Macleod (Signpost), Michelle Henderson (Press & Journal), Su Christie (Inverness High School - Parent Council), Cllr Janet Campbell (THC), Wendy Allman (THC), Mark Richardson (HLH), Tracie McDermot (AWS), Cllr Alex Graham (THC), Paul Griffiths (SEPA), Cllr Elizabeth McAllister (THC), Cllr Isabelle Mackenzie (THC), Donellen Mackenzie (NHS), Gavin Sell (NHS).

APOLOGIES: Karen Ralston (THC), James Gibbs (HIE), Lyndsay Snodgrass (UHI), Colin Gough (Police Scotland), Elaine Featherstone (IWA), Anne Sutherland (Merkinch Partnership), James Martin (HLH), Lynn Baurmeister (HLH), Judie Holliday (WEA), Gordon Morrison (SFRS).

IN ATTENDANCE: Sarah Gitsham (THC – Admin).

ITEM	SUBJECT	ACTION AGREED	LEAD
1.	Welcome and Apologies	Cllr Graham Ross welcomed everyone to the meeting.  Apologies were noted as above.	
2.	Note of the meeting from 27 September 2017	The minutes of the previous meeting were agreed and approved by all.	

## 3. Progress updates – Plan development

- i) Children's Plan – Wendy Allman Update provided from Wendy Allman as follows:

- The sub-group met in September.
- It was agreed that a focus on consultations with young people should be implemented.
- Core group meeting to be held in January to pull together current themes.
- Improved planning for early year's protection.
- It was felt that more consistency within Children's Services would be helpful.
- Further meeting to be held with Ian Kyle (Children's Planning Manager) to advise on initiatives and priorities required.

Cllr Graham Ross enquired about how this would link in with "For Highland's children". Wendy advised that there are 12 current priorities within Highland's children, such as clear targets for increasing breastfeeding and attainment at school.

- The results from questionnaires issued and youth forums will be feeding back to Children's plan.
- Series of Action plans to move things forward

Cllr Graham Ross advised that there needs to be a focus on producing plans to show the Community Planning Board in the near future. Agreed the local Community Plan was a large document that needed pairing down.

David Hass noted that the issue with linking with communities is critical to make sure the plan connects directly with users.

 Mental health is not currently in the consultation but will be looked at by Primary Mental Health workers who work with schools and can identify where support will be available to pupils at an early stage. This is one of the priorities for Highland's children.

Gavin Sell enquired as to whether the plan links in with other developments in Inverness such as new builds? Wendy stated that there was a need to go back and re-

	assess the other factors happening which would influence the plan.	
	It was agreed that there needs to be a Communication Plan for how this information is distributed to the public. Additionally, it was agreed that a permanent place should be offered to young people to attend these meetings to voice their opinions and meetings should be held in varying locations to cater for all.	WA/KR
ii) Adults Plan – Gavin Sell/ Donellen Mackenzie	Donellen Mackenzie stated there were 5 main priorities identified from the consultation:  - Transport – challenges around routes, bus times changing without notification,	
Wackerizie	better support for cycling.	
	Cllr Janet Campbell enquired as to whether the query of car usage for older people was brought up at the consultation? Donellen stated that accessible taxis were considered.	
	- Housing – concerns around the growing number of older people in private rented housing, private landlords not happy about required adaptations, recognise the need to develop stronger connection with Council Housing Staff around the issue of homelessness.	
	- Digital Infrastructure – issue in helping to address social isolation, health solutions, huge developments in services around consulting and opportunities for protected networks to hold both group and individual consultations.	
	James Gibbs was hoping to have 100% coverage by 2021.	
	Gavin Sell also mentioned that NHS Scotland have invested in 'Attend Anywhere' software to allow secure consultations with people to happen in their own homes	
	through the use of an i-pad or computer (etc). This will be rolled out over the next 2 years. This software will enable patients to 'link in' with their GP through use of a video	
	call. The main issue with this however, will be broadband connectivity. Gavin mentioned that this issue was highlighted with the team charged with rolling this out.	

	Cllr Elizabeth McAllister commented that there were issues with 'Attend Anywhere' software in that carers should be the contact for appointments as not all residents will be up to speed with technology to enable them to use this software.	
	<ul> <li>Expectations of the Public Sector – a focus on working with Communities and to recognise the assets within communities. Meeting to be held on Monday 18<sup>th</sup> December 2017 with Cathy Steer to take forward.</li> </ul>	CS/DN
	Highland Council are actively looking to pursue the increased connectivity within the Highlands.	
	<ul> <li>Better awareness of what's out there – formal certification and informal certification which links to the updating of the electronic database. New website will be launched as of the 31st of January 2018 – potentially delayed for the Highlands. June Macleod stated that if there was a particular type of organisation or service needing to be looked at, they can provide that information.</li> </ul>	
	Cllr Graham Ross noted that since the last discussion concerning the Westlink, D&E buses have already started using this new route, increasing the level of transport access to the public.	
	It was noted that there are no Housing Officers on the ICP panel - Cllr Ross mentioned that if a housing officer is required then that can be arranged.	GR/DI
	David Haas stated that it was good to hear that there is so much progress, but that now what would be helpful is to start to structure a project plan and get timelines agreed.	GS/DI
	Mark Richardson stated that it would be handy to know where gaps in supply are in terms of the churches, need to know that churches are keeping track of residents.	
iii) Merkinch Locality/ CLD Plan	Cllr Graham Ross advised that he did not have an update from Colin Gough in regards to the locality plan however Colin has another meeting before Christmas which should	

		ensure further progress is achieved.	CG
4.	Army Welfare Service – Introduction Tracie McDermott, Army Welfare Officer	Tracie McDermott provided a detailed explanation of her role within the Army Welfare Service:  - MOD Civil Servant employed to support Unit Welfare staff This makes sure that the Army has an interface between it and the local community Would like to be part of the Inverness Partnership work.  Cllr Ron MacWilliam enquired as to whether supporting families after they leave the Army was within Tracie's remit:	
		<ul> <li>If they are aware of any issues, they will ensure that families are connected to the appropriate civilian counterpart.</li> <li>Recognise that there are occasions when there are better specialists for support than the in-service facilities, such as Poppy Scotland.</li> </ul>	TM TM
		Members were invited to contact Tracie should they have any queries.  Cllr Graham Ross advised members that should they wish to involve Tracie in the subgroups, to please invite her to do so. Graham also advised that sub-groups should continue to meet, and continue to update actions plans. Forward anything in writing on to Graham.	ALL
5.	AOCB	<ul> <li>Cllr Isabelle Mackenzie noted that there is no representation for all the different nationalities living in Inverness.</li> <li>Cllr Graham Ross advised that he had been previously speaking to Hilary Lawson in regards to the Highland Multi-cultural Group: the group meets but it needs some assistance from the Common Good Fund, so this is something that is being developed.</li> </ul>	
		Tracie McDermott re-iterated that 3 Scots are deploying to Iraq for 6 months, so if any	

		members have interactions with the service community to be mindful of this fact.	ALL
7.	Date of next meeting:	7 <sup>th</sup> March 2018 Canal Parks Stadium. Inverness 2pm – 4pm	