



HOME
ENERGY
SCOTLAND



Sutherland Fuel Poverty Summit
8 October 2021
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Home Energy Scotland



Help householders keep warm and save money on fuel bills

Lots of installers cold-calling so people are wary

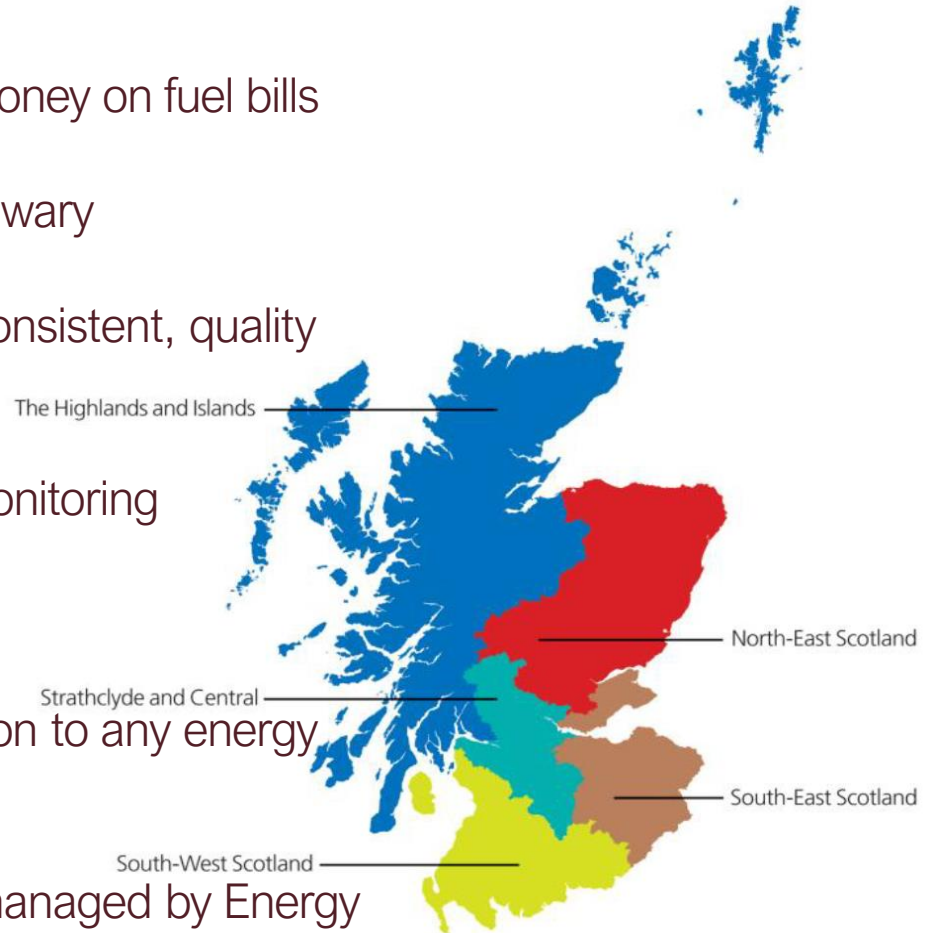
Energy advisors fully trained and provide consistent, quality advice.

All calls are recorded with robust quality monitoring

Clear, impartial energy advice

We **never cold call** and have no connection to any energy supplier

Funded by the Scottish Government and managed by Energy Saving Trust





HOMEENERGYSCOTLAND.ORG
0808 808 2282
FUNDED BY THE SCOTTISH GOVERNMENT

Range of engaging advice



Help households save money and keep warm

- Understand heating system and controls
- Opportunities for insulation
- Ways to reduce draughts and unwanted air flows
- Ventilating a home and healthy air flows
- Reduce condensation
- Lighting options
- Hot water use
- Using appliances
- Understand energy bills, cheaper tariffs
- Access Warm Homes Discount, Priority Services Register
- Entitlement to benefits, cheaper energy suppliers
- Different heating systems, cheaper fuels, renewables
- Sustainable travel advice, access to interest-free loans for e-bikes



Receive your own Home Energy Report with additional info on advice covered

Services offered

- Advice over the phone
- Specialist advice
- Energycarer (Affordable warmth) visits
- Referrals via partners

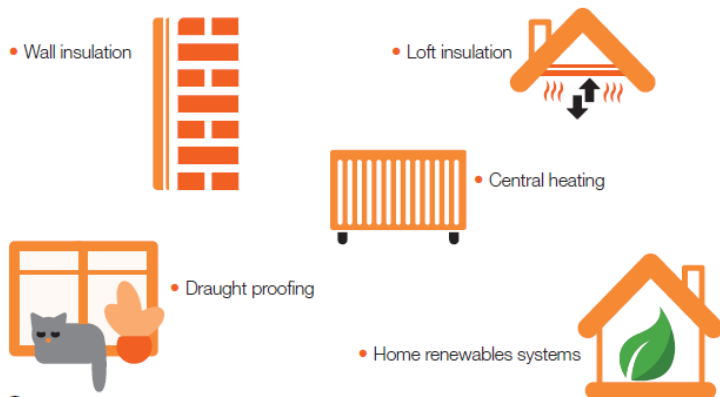
What funding is available?

Scheme	Types of measures	How it works	Who does the work
Warmer Homes Scotland	Wide range of heating and insulation measures	Specific criteria. Government subsidy	Warmworks
Area Based Scheme	Insulation for walls, lofts and floors	Council tax band. Government subsidy	Council appointed contractor
Schemes funded via ECO (the utilities)	Specific insulation measures and heating in some areas	Subsidised, may be a client contribution	Utility appointed
Home Energy Scotland loan - Renewables	Renewables technologies for heating and electricity generation	Interest free loan	Your choice. Must be MCS accredited
Home Energy Scotland loan – Energy Efficiency	Heating and insulation measures	Interest free loan with cashback	Your choice. Certain conditions apply

Warmer Homes Scotland: Help for homeowners and private tenants

Warmer Homes Scotland

The Scottish Government provides funding for energy saving home improvements, through the Warmer Homes Scotland programme. It can provide things like:



Over
£4,000
in energy saving
measures

In most cases, households that qualify have over £4,000 of energy saving measures installed to their homes.

Since its launch in September 2015, over 20,000 households have benefitted from heating and insulation measures installed.

Over
20,000
households helped

How can Home Energy Scotland help?

We can check if you're eligible for support from Warmer Homes Scotland, and get everything set up for you. We also provide free impartial advice on making your home easier to heat, helping you to:



Save money



Make your home warmer and more comfortable



Reduce your carbon footprint

What difference does it make?

Homes are on average **20% more energy efficient**, with households **saving an average £300 per year on their energy bills**. Don't just take our word for it though.

Miss B lives on Lewis and had a new heating system installed through Warmworks (the organisation that manages all the installation work for the programme) in February 2018 after a call to Home Energy Scotland. She said:



It all went very smoothly and happened very quickly, much more quickly than I thought! I have a warm house, and it's even warmer now than when I had heating here before. And it's really easy to use!"

Miss B, Lewis

Other support and advice

Our advisors will help you explore special discounts and tariffs that your energy supplier may offer.

We can also help you get a benefits and tax credit check so you're not missing out on additional income that you are entitled to receive.

Could you get funding to make your home warmer? Find out today with one free phone call.

Contact Home Energy Scotland on
0808 808 2282

Home Energy Scotland advisors are available **Mon - Fri 8am to 8pm** and **Sat 9am - 5pm**.

WHS Referrals

- Highland wide 1583 referrals
2,288 measures
£407 average householder savings
- Sutherland 146 referrals

Contact HES

WHAT TO DO NEXT

While households do need to meet certain criteria in order to access the scheme, Home Energy Scotland can ensure you don't miss out on any available support and advice – one free phone call is all it takes to check.

Our friendly advisors are available

8am - 8pm Monday to Friday and 9am - 5pm on Saturdays.

Why not give us a call on **0808 808 2282**

or visit homeenergyscotland.org for online advice.

 **HomeEnergyScotland**

 **@HomeEnergyScot**