

SUPPORTING NOTES

Background

The purpose of this Guidance Note is to facilitate the most appropriate response of Ambulance Crews responding to 999 calls in the locality of Nairn and Ardersier. Getting the appropriate transfer of patients to Nairn Town and County Hospital and Raigmore Hospital is essential to providing a safe and effective Health and Ambulance Services.

Aim & Objectives

- To implement and monitor guidance to ensure appropriate conveyance of patients to the most clinically appropriate facility (Nairn Town and County Hospital or Raigmore Hospital)
- To reduce transfers and admission to hospital by appropriate See and Treat by Ambulance Staff
- To reduce the response times of Ambulance Crews to all calls by reducing the amount of time Crews outwith the locality of Nairn and Ardersier
- To reduce turnaround times at Hospitals

Nairn Town & County Admission Hours

The Hospital will accept admissions 24 Hours a day and seven days a week. As a minimum there will always be a Nurse and GP available for the Wards and MIU Department. All GPs who work in Nairn and Ardersier Practices have seen and approved this Guidance Note.

X-Ray Facilities

Are available on Monday, Tuesday, Thursday and Friday (09.00-12.00)

Identifying Clinical Risk and Incident Reporting

Any clinical risks, incidents or confusion relating to this Guidance Note should be processed through standard procedures by completing a DATIX report. This information will be collated monthly together with key measures to monitor progress.

Further Information available from

Jim Quate
Area Service Manager
Inverness, Nairn
Badenoch & Strathspey

Dr Adrian Baker
Medical Director Nairn Town and County
Hospital

Dr Colin McDougall
District Medical Lead, Nairn and Ardersier

23rd January 2018



Scottish Ambulance Service Guidance for Bringing Patients Direct to: Nairn Town & County Hospital or Raigmore Hospital

The following list is NOT intended to be exhaustive nor complete. This Guidance Note will be subject to monitoring and review. Further support Notes are provided overleaf.

Examples of categories of patients who SHOULD BE TAKEN DIRECT TO NAIRN TOWN & COUNTY HOSPITAL by Ambulance:

- Minor trauma or minor falls, with no obvious sign of head injury, fractures or internal bleeding.
- Patients who due to assault have minor grazes/cuts who are calm, manageable with no obvious sign of head injuries or fractures.
- Soft tissue injuries and minor wounds.
- Superficial burns < 10% of body area not involving the airway or perineum.
- Known diabetic patients who have a blood glucose reading of < 4mmol/l or > 15mmol/l.
- Vasovagal syncope with an improving GCS, improving BP and no other apparent complications.
- Patients with a National Early Warning Score of 1 - 4
- ASTHMA who are diagnosed as "moderate"
 - (PEF >33%, pulse <110, resps. <25/min, normal speech pre-treatment).
- CHEST PAIN – ADMISSION TO CATH LAB SHOULD NOT BE DELAYED
 - ONLY consider GP attendance WHEN the Cath lab is not open AND Ambulance is crewed by technicians only (For PAIN RELIEF and THROMBOLYSIS)

Categories of patients who SHOULD BE TAKEN DIRECTLY to RAIGMORE HOSPITAL

- Sepsis (Signs of Systemic Inflammation) SSI = 2 or more and sepsis is suspected.
- National Early Warning Score (NEWS) of > 4.
- Severe or Drunk Head Injury.
- Abdominal Trauma.
- Suspected Spinal Injury.
- Severe (worsening) Asthmatic attack.
- Drugs or Alcohol Overdose / Poisoning.
- RTA patients who are pregnant irrespective of injury severity.
- RTA patients with greater than minor injuries,
- Trauma patients with compromised ABC or D.
- Paediatrics who have suffered trauma.
- All suspected fractures or dislocations.
- Suicidal, agitated or volatile patients who may or may not have consumed alcohol or drugs.

Emergency Phone numbers :

GP mobile number 07707 512576 or Nairn Healthcare Group 01667 452096 (24/7)

SAS mobile number 07768300366